



REGULATION

1) **ELIGIBILITY:**

As a general rule, Camping la Sousta is listed as a “tourism camping”: It is exclusively dedicated to tourists, by the night. It is not possible for us to accept workers who would take up residence on the campground.

Admission on Camping la Sousta**** will depend on the number of available pitches and will be subject to authorization of the Manager or its representative.

Groups of caravan are not allowed.

The fact of staying at camping la Sousta implies agreement with the terms of this Regulation and commitment to comply with them. Any violation may result in the expulsion of its author without notice.

In case of serious misconduct, the Director may use forces.

Access to the site is strictly prohibited to minors who are not accompanied in a permanent way by their parents, except for recreation centers and other organizations affiliated with the DASS and « direction régionale de la jeunesse et des sports», after prior discussion with the Direction and reservation.

A) Transient guests:

To be allowed to enter, settle and remain on the camping-ground, anyone must have been authorized by the reception manager or the Director, after having previously been registered. The director only can determine the allocation of pitches. An ID must be provided at registration.

B) Reservations:

Customers who booked a camping pitch cannot settle before noon if the pitch is occupied on the day of arrival. The director only can determine the allocation of pitches.

It is not possible to book for others, and each booking form must be nominative. Children may in no case reside elsewhere than on the pitch of their parents.

For camping pitches, you must leave before noon on the day of departure.

For rentals, arrivals are after 4:00 pm and departures before 10:00 am.

2) **POLICE FORMALITIES:**

(Application of Decree 75-41 of 20 May 1975)

Anyone wishing to stay at least one night in the camp must first present identity documents to the reception manager and fill in the formalities required by the police.

3) **INSTALLATION** :

Tent or caravan and related equipment (not exceeding 30 % of the area of location) must be installed at the location indicated and in accordance with directives issued by the Director or the Agent.

Management reserves the right to dismantle or move an installation annoying service.

Management reserves the right to control the number of tents mounted on a location. If applicable, if fraud is detected, the necessary changes will be made on the customer record and billed the day of departure the client.

The electrical power distributed is 6 amps, up to a maximum of 1 socket / location.

It is forbidden to sleep in your vehicle, without installation or even on the ground.

4) **OPENING HOURS** :

Home Office: **7:30 am** to **7:30 pm** in July & August.

(Off-season check the schedule display)

Barriers : **6:00 am** to **10:30 pm**

5) **CHARGES** :

- Royalties are payable at reception. The amount is fixed according to the tariff posted at the site entrance and reception. They are calculated according to the number of nights spent in the field and campers facilities, cars, animals and connection to electricity.

- Maximum 6 people are allowed per pitch.

- The tax is not included , it is 0.66 € (+ 18 years old) per person per day.

- Users must inform the reception of any change of pitch.

- They are invited to notify the reception of departure the day before and then pay the settlement.

- Camping pitches must be freed before 12am, any additional hours will be charged an extra night.

Management reserves the right to disassemble or move any installation which would cause trouble to the service.

- Sublease pitches or any installation is strictly prohibited.

- For chalets and mobile homes, departures must be done before 10am.

6) **NOISE**:

Silence must be observed from 10:30 pm until 8:00 am .

Campers are urged to avoid noise and discussions that could interfere with their neighborhood.

Sound equipment must be adjusted at an acceptable level, even during the daytime.

Failure to observe this rule may result in the expulsion of troublemakers.

Dogs and pets must be leashed. They must not be left on the campground, even locked during the absence of their masters. 3 dogs maximum / pitch

It is forbidden to organize any festive event on the campsite.

7) **EXTRA PERSON IN DAY**:

Additional people are permitted to enter during daytime in the camp (by feet only) after having been registred at the reception, and after having paid a right of access to the campsite (€ 3,50 per person over 7 yo), knowing that access is denied after 9:00 pm. (Vehicles must be park at the entrance guarded carpark).

The maximum additional people by day is 4 people.

8) **TRAFFIC AND PARKING OF VEHICLES**:

Inside the camp, the speed limit is 10 km / h. Only vehicles registered at the reception can get in the

camp. Vehicles must park on the site attributed by reception and should in no way interfere with the movement and settlement of newcomers. It is forbidden to circulate in the campsite between 10:30 p.m. and 6:00 a.m. (barrier closing times.)

Carpark sites are for customers only.

9) **APPEARANCE AND MAINTENANCE FACILITY:**

Users of the site are required to comply with the basic rules of hygiene and respect for the environment, the site is equipped with many collection points for sewage and garbage.

It is forbidden to:

- throw papers and other trash in the campsite.
- Wash your vehicle
- Nail into trees
- Damage the floral park
- dig
- recharge your electric vehicle on the electric terminals of the pitches and mobile homes.
- define your pitch limits.
- to manipulate electrical installations and any material available to customers in any other way than planned.

Campsite director reserves the right to prosecute anyone hindering the smooth operation of service and facilities as well as the safety of their users. Dishes washing is strictly forbidden outside the containers provided for this purpose.

10) **HOLIDAY LETS:**

Users of holiday lets have to respect the entire regulation and these rules:

- Mobile homes and chalets are NON SMOKER. It is strictly forbidden to smoke inside the accommodation.
- At your arrival we ask you a deposit of 200 €. This deposit will be returned after inspection of the mobile home or chalet at the end of the stay, with deductions for any damage or missing items. The occupants of the house are responsible for the cleaning of the mobile home or chalet at the end of the stay. Before departure an inspection will be made and guests are expected to leave the mobile home or chalet in the condition in which they found it at the start of the stay. If the house has not been cleaned to an acceptable level, a part of the deposit will be charged to cover the cleaning costs.

11) **BIVOUAC RENTAL:**

The rental of Bivouac, Cyclo Tente, Bivouac + and Bivouac XL is exclusively reserved for hikers and cyclists. That's why, to be able to stay in a bivouac you must meet one of these conditions:

- you are a cyclist, you stop at the campsite during your trip
- you arrive by car but with your own bikes (1 per participant)
- you arrive by car but have reserved bicycles with the camping la Sousta

If you are not affected by one of these three conditions, you will not be able to stay in a bivouac and will be accommodated in a mobile home under the rental price conditions and subject to available places.

The bivouacs have a capacity of 2 people. Additional tents are not accepted in the bivouac area.

A minor cannot be alone in a bivouac, he must always be accompanied by a parent.

DOGS ARE NOT ACCEPTED IN THE BIVOUACS.

12) **SAFETY:**

**Consumption of alcohol is prohibited anywhere else than camping pitches or bar.
Alcohol is prohibited for minors.**

Users of the site must be covered by a civil liability insurance during validity.

Fire: Open fires and barbecues are strictly forbidden. Campingas® stoves must be kept in perfect working condition and must not be used in a tent or near a car. Fire extinguishers are available to fight fire only. In case of fire, notify immediately the and Security Officer. A first aid kit emergency located at the reception and the pool.

Floods: A list of prescription safety is in place. Comply with management directives.

Robbery: Although guarding is provided in high season, users of the site are encouraged to adapt responsible with respect to property that can provoke lust attitude.

The Management declines any responsibility in case of loss or theft. Clients are encouraged to report any suspicious attitudes.

Animals must be accompanied by their masters and must be leashed.

During the absence of their masters, tying or locking animals is strictly forbidden.

Games: Any violent or noisy games should disrupt others customers tranquility. The playground is not supervised, in case of accident, children are under the responsibility of their legal guardian.

Camping can not be responsible for any damage or accidental damage occurring on campers facilities or vehicles.

13) **GARAGE:**

Equipment can be left unoccupied only after the Director's approval and only at the indicated location. Management declines all responsibility during the absence of the legal owner. A fee is payable (rates are displayed at the reception desk).

14) **GROUPS:**

To be allowed to stay on the campsite, group of minors (school only) must be accompanied by a responsible adult (one in ten). See Article 1. None schoolishes groups, even accompanied by a responsible adult, are not accepted. Each minor must be accompanied by a parent or legal guardian. For rent, the group rate is only valid for the Family Cottage category (3 bedrooms, 6 persons).

15) **HEALTH:**

Water games are prohibited and sanitary facilities shall be maintained in constant state of cleanliness by users.

16) **CHILDREN'S GAMES:**

Children below 10 years must not use the playground. Children who may use the playground are under the responsibility of their parents. The director can not be liable for accidents.

17) **FITNESS AREA:**

The area is accessible every day from 7 a.m. to 9 p.m.

Outdoor fitness equipment is reserved for users, adults or children, with a minimum height of 140cm. (from 14 yo)

Before any use, please read the information on the display panel. Read the instructions on each device. You can scan the QR code of each piece of equipment to watch the video instructions. Do not use the devices in case of medical restriction.

The use of the devices is the responsibility of each user, parent users and companions. La Sousta campsite declines all responsibility for any accidents due to the use of the fitness area.

18) **POOL:**

The pool is open from 10am to 8pm. Swimming is not monitored: The Children are under the responsibility of their parents, guardians or mandated adults.

Please respect these rules:

- Boardshorts are strictly prohibited. Only swimming trunks are allowed.
- Swimming is not monitored
- Pets are not allowed
- bicycles are prohibited
- Do not step over the hurdles
- balloons games are prohibited
- Shoes are prohibited on beaches
- Mattresses and inflatable games are banned
- It is forbidden to swim wearing t-shirts or boards shorts
- It is forbidden to eat at the swimming-pool.
- Sound devices are prohibited.

The campsite is a tourist camp and classified in this sense, it is not the place to host family events such as weddings, birthdays, baptisms etc ...

19) **WIFI:**

Camping La Sousta is not responsible for any malfunction

WIFI system when the service provider is unable, for reasons techniques, to provide internet.

WIFI system is exclusively dedicated to personal use, and non- commercial use.

19) **BAR RESTAURANT:**

Only campers and extra people during daytime are admitted at the restaurant.

Times bar in high season: 8:00 am to 11:30 pm

20) **GROCERY:**

Only campers are allowed to store at the campsite.

21) **RIVIERE:**

- Swimming is not monitored
- Campfires are prohibited
- The consumption of alcohol is prohibited, and use of glass bottles as well.
- Vehicles are prohibited
- Camping is prohibited.

Director,
March 22, 2022